Personal Info

Orlando, FL

chris@callisonification.com

Nationality
USA

Links

Blog

LinkedIn

Skills

Agile Project Management

Application Development

Customer Service Management

IT Consulting

IT Service Management

JavaScript

Security Incident Response

ServiceNow

Service Portal

Technical Support

UI/UX Design

Web Design

Web Development

Wordpress

Christopher Allison

Sr. ServiceNow Developer

Summary

Experienced Consultant and Software Developer with an entrepreneurial spirit and a work ethic that is driven by success. I love developing creative solutions to unique problems.

Work Experience

CEO • Consultant • Developer, Catalyst Labs, llc
August 2017 - Present

Catalyst Labs is a streamlined digital agency that focuses on Wordpress and ServiceNow development.

Sr. ServiceNow Developer, C1Secure, Remote
March 2021 - Present

Worked with a small team to develop and deploy custom scoped applications and Service Portals for clients in the private sector as well as the federal space. The scope of these projects range from configuring/editing NOW applications and modules, building customs scoped applications, and building custom portal applications with a focus on security and risk.

ServiceNow Developer, Accenture Federal Services
December 2019 - May 2021

Worked with a small team to develop and deploy custom scoped applications and Service Portals for the U.S. Dept. of State's OMB offices. The scope of these projects consisted of building custom applications that could migrate data between out-of-box applications.

Technical Consultant, Integrated Solutions Management, Inc
April 2017 - October 2019

Worked with a team of engineers to develop and deploy ServiceNow applications including ITSM, CSM, HR, Service Portal and Mobile applications. The scope of these projects ranged from custom configurations to out-of-box stand-ups.

Technical Support Engineer, ServiceNow
July 2015 - November 2016

As a TSE I supported ServiceNow's various clients by troubleshooting their support tickets and enhancement requests. This experience exposed me to a large majority of the core application and how it functions. It also allowed me to hone my future development skills.

Lead Developer, ERA Europe

October 2014 - June 2015

Worked with the CTO to redesign and redevelop ERA Europe multi-sites. Upgrading from an outdated ColdFusion system, we designed the new system to run on PHP and CodeIgniter while utilizing various front-end tools to create a uniformed user experience.

Software Developer, AssistRx

June 2014 - October 2014

Developed various web applications using HTML, CSS, Javascript, and other programming

Education

BS, Full Sail University

2012

AS, Northeast State Community College

2009

Diploma, Virginia High School

2002

Certifications

Certified System Administrator

January 2017 - Present

Credential ID 01008534

Certified Application Developer

January 2022 - Present

Credential ID 22921973

Certified Implementation Specialist - ITSM

May 2018 - Present

Credential ID 152200172

Certified Implementation Specialist - Security Incident Response

December 2022 - Present

Credential ID 23904302